Terms and Conditions

Joshua Johnson Audio LLC

"We", Joshua Johnson Audio LLC, outline the terms and conditions for "you", the buyer of services, provided by "us", Joshua Johnson Audio LLC.

Buyer acknowledges, understands, and agrees to these terms by purchasing services from us.

Purchasing Monthly Lessons in Bulk

Terms

Payments

- 1. Payment will be made in full for purchasing lessons in bulk, prior to or on the day of the first lesson of the pay period.
- 2. Payment will be made out in cash, Paypal to joshuajohnsonaudio@gmail.com, or Venmo to @Josh-J-DTV
- 3. A buyer with outstanding balances to us will not receive any further lessons until balance is paid

Cancellations/Rescheduling

- 1. Buyer must give at least 24 hours notice before scheduled lesson time to cancel lesson, and reschedule for later time
 - 1a. If buyer cancelled with at least 24 hours notice, we will provide times that are available for us to reschedule the lesson. Lessons will only be rescheduled within one week of cancellation.
 - 1b. If buyer cancels lesson without 24 notice, or no notice at all, the scheduled lesson will not be rescheduled by us. No refunds will be given if buyer cancels lesson under 24 hour notice.

Lesson Times

- 1. Lesson times are established by the you and us, and do not change unless agreed upon by both parties
 - 1a. Scheduled lessons times do not change due to tardiness. For example, a lesson is scheduled from 4pm 4:30pm, but a student shows up at 4:10pm. That lesson will still end at 4:30pm, regardless of tardiness.
- 2. If the buyer or student is 15 minutes late or more to lesson, the lesson is considered cancelled.

Refunds

1. Refunds will be issued back to buyer only if we must cancel and are not able to reschedule